

# Food and Beverage Services during Covid-19

Note that this Protocol is a dynamic document and will change as new regulations and directives from the Government of Ontario and public health officials are issued or amended.

It is posted on the Club's website.

You are expected to comply with the procedures in this protocol. Failure to do so puts you and others at risk and will result in you being asked to immediately leave the premises. It also risks the closure of the facility.

As mandated by local health authorities, customers entering the clubhouse must wear a facemask. If you do not have a mask you can purchase one from the pro shop for \$1.00.

#### Introduction

This document is to be read in conjunction with the Mississippi Golf Club Covid-19 Protocol.

The Club is subject to Ontario Government Regulations addressing Covid-19, any additional Ontario Government directives, as well as directives issued by the Leeds, Grenville, and Lanark Public Health District related to Covid-19.

Please note that regulations and directives can change with little notice.

The Club is responsible for ensuring food and beverage services are provided in the safest way possible.

Kitchen and bar staff workers been have been trained and are supervised to comply with the regulations and guidelines in force. Further training and direction will be provided as requirements change.

### Current Requirements

As of July 16, 2021 food and beverages may be ordered, served and consumed inside the Clubhouse.

Food and beverages are also available for takeout and for consumption at tables on the patio and adjacent grassed area.

Tables and chairs have been arranged in the main area of the Clubhouse and in the bar area in a way to maintain social distancing between tables. Customers are asked to <u>not</u> move tables and chairs from their set locations.

Kitchen, bar and beverage cart staff will wear masks at all times when serving customers.

Customers must wear masks inside the Clubhouse except when seated.

There is no limit to the number of customers that may be seated at each table. They do not have to be from the same household.

The beverage cart will also operate, on most days, for the convenience of members and guests.

# Food Services

Customers order and pay for food at the kitchen window in the clubhouse. A menu may be consulted. Printed menus will not be provided to individual customers. Customers may also place food orders by calling 613-257-3396 ext. 2.

Customers lining up to place food orders must wear a mask and maintain a distance of 2 metres, as indicated by the painted lines.

Customers are asked to pay by credit/debit card whenever possible to avoid personto-person contact through the handling of cash and change, but cash is accepted.

Food will be delivered to tables whether inside the Clubhouse or outside.

## **Beverage Services**

Customers may order, pay for, and pick-up beverages indoors at the bar now.

Customers must wear masks and maintain a distance of 2 metres from others when lining up to purchase beverages.

Also, when making purchases from the beverage cart, players must wear masks and maintain a distance of 2 metres from others.

Customers are asked to pay by credit/debit card whenever possible to avoid personto-person contact through the handling of cash and change, but cash is accepted.

### Screening and Contact Tracing for Customers that will be seated

Screening and contact tracing is no longer required since all customers must go the kitchen or bar to order and pay. Staff will still deliver to your table whether inside or outside.

### **Customers' Responsibilities**

Customers must remain seated while eating or drinking, whether inside or outside.

Any customer who has used the bar and restaurant services and **becomes ill with Covid-19 symptoms** must contact their health care provider or Telehealth Ontario (1-866-797-0000) for further instructions about testing and self-isolating.

Any customer who has used the bar and restaurant services and who **tests positive for Covid-19** must inform the Club if required to do so by Public Health.