

# Food and Beverage Services during Covid-19

Note that this Protocol is a dynamic document and will change as new regulations and directives from the Government of Ontario and public health officials are issued or amended.

It is posted on the Club's website.

You are expected to comply with the procedures in this protocol. Failure to do so puts you and others at risk and will result in you being asked to immediately leave the premises. It also risks the closure of the facility.

As mandated by local health authorities, customers entering the clubhouse must wear a facemask. If you do not have a mask you can purchase one from the pro shop for \$1.00.

#### **Introduction**

This document is to be read in conjunction with the Mississippi Golf Club Covid-19 Protocol.

The Club is subject to Ontario Government Regulations addressing Covid-19, any additional Ontario Government directives, as well as directives issued by the Leeds, Grenville, and Lanark Public Health District related to Covid-19.

Please note that regulations and directives can change with little notice.

The Club is responsible for ensuring food and beverage services are provided in the safest way possible.

Kitchen and bar staff workers been have been trained and are supervised to comply with the regulations and guidelines in force. Further training and direction will be provided as requirements change.

#### **Current Requirements**

The clubhouse is presently closed as regards the consumption of food and beverages.

Food and beverages are available for takeout and for consumption at tables on the patio and adjacent grassed area.

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The beverage cart will also operate, on most days, for the convenience of members and guests.

Kitchen, bar and beverage cart staff will wear masks at all times when serving customers.

A maximum of four customers may be seated at each table. They do not have to be from the same household.

#### **Food Services**

Customers may order and pay for food at the table set up at the kitchen back door or at the kitchen window in the clubhouse. A menu may be consulted. Printed menus will not be provided to individual customers. Customers may also place food orders by calling 613-257-3396 ext. 2.

Customers lining up to place food orders must wear a mask and maintain a distance of 2 metres, as indicated by the painted lines.

Customers are asked to pay by credit/debit card whenever possible to avoid person-to-person contact through the handling of cash and change.

Customers will pick-up their takeout food orders at a table outside by the kitchen back door. Masks must be worn.

### **Beverage Services**

The indoor bar is closed.

Customers may order, pay for, and pick-up beverages at a table outside the back door to the bar.

Customers must wear masks and maintain a distance of 2 metres from others (as indicated by the painted lines) when lining up to purchase beverages.

Also, when making purchases from the beverage cart, players must wear masks and maintain a distance of 2 metres from others.

Customers are asked to pay by credit/debit card whenever possible to avoid personto-person contact through the handling of cash and change.

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### Screening and Contact Tracing for Customers that will be Seated

As per Ontario regulations, customers will be actively screened for Covid. They will be required to confirm they have answered "NO" to all of the screening questions that are posted at the food and beverage ordering points.

As per Ontario regulations, customers seated on the patio and grassed area must provide their contact information, which will be retained for one month.

## **Customers' Responsibilities**

Customers must remain seated.

When entering or leaving the area, customers must wear a mask.

Any customer who has used the bar and restaurant services and **becomes ill with Covid-19 symptoms** must contact their health care provider or Telehealth Ontario (1-866-797-0000) for further instructions about testing and self-isolating.

Any customer who has used the bar and restaurant services and who **tests positive for Covid-19** must inform the Club if required to do so by Public Health.

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